

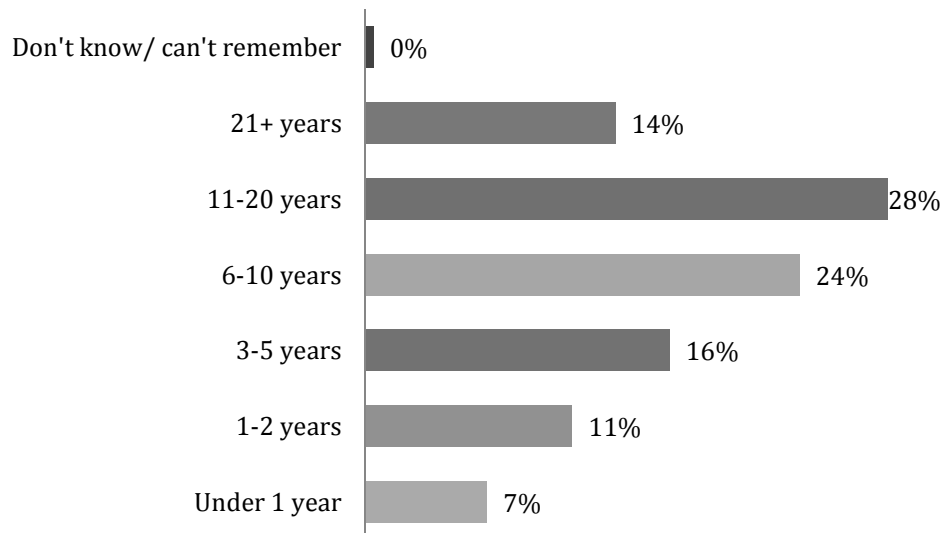
## 2. ISHA's tenants

The following chapter examines the household profile and demographics of ISHA's tenants.

### 2.1 Length of tenancy

Just under a fifth of tenants have been with ISHA for less than two years (18%), while two in five have been tenants for between three and 10 years (40%). A similar percentage of tenants (42%) have been with ISHA for more than 10 years, including 14% who have been with the landlord for more than 21 years. The length of time tenants have been living in their current home broadly matches the time with the Association, and the chart below shows the length of the actual tenancy.

**Figure 2.1 Length of tenancy (Base 470)**



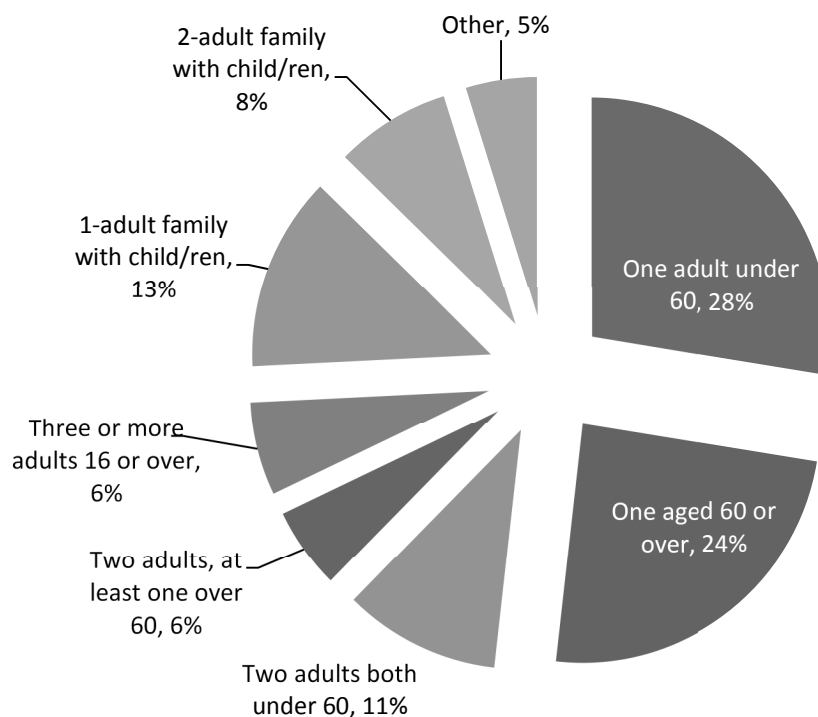
## 2.2 Household composition

A fifth of households are family households (21%), with more one-parent families (13%) than two-parent families (8%). Adult households – couples or single tenants aged under 60 and living in a household without children – make up 39% of the households.

Older tenants are found in just under a third of the properties (30%), with far more single households (24%) than older couples (6%). A number of households contain three or more adults (6%) and 5% have other household compositions.

Just under two thirds of tenants who completed the questionnaire (classed as the principal tenant) were female (61%) while 39% were male.

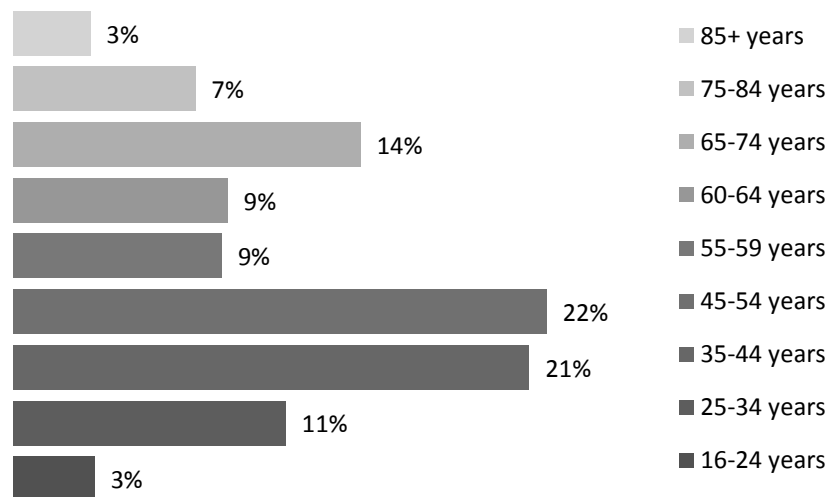
Figure 2.2 Household composition (base 471)



### 2.3 Age of tenants and disability

The mix of household types is also reflected in the age of the principal tenant. Most tenants are under 60 years old (66%) – although not many tenants are under 35 years old (14%). A third of tenants are over 60 years old (33%), with 7% aged between 75 and 84 years old and just 3% aged 85 or over.

Figure 2.3 Age of principal tenant (Base 434)

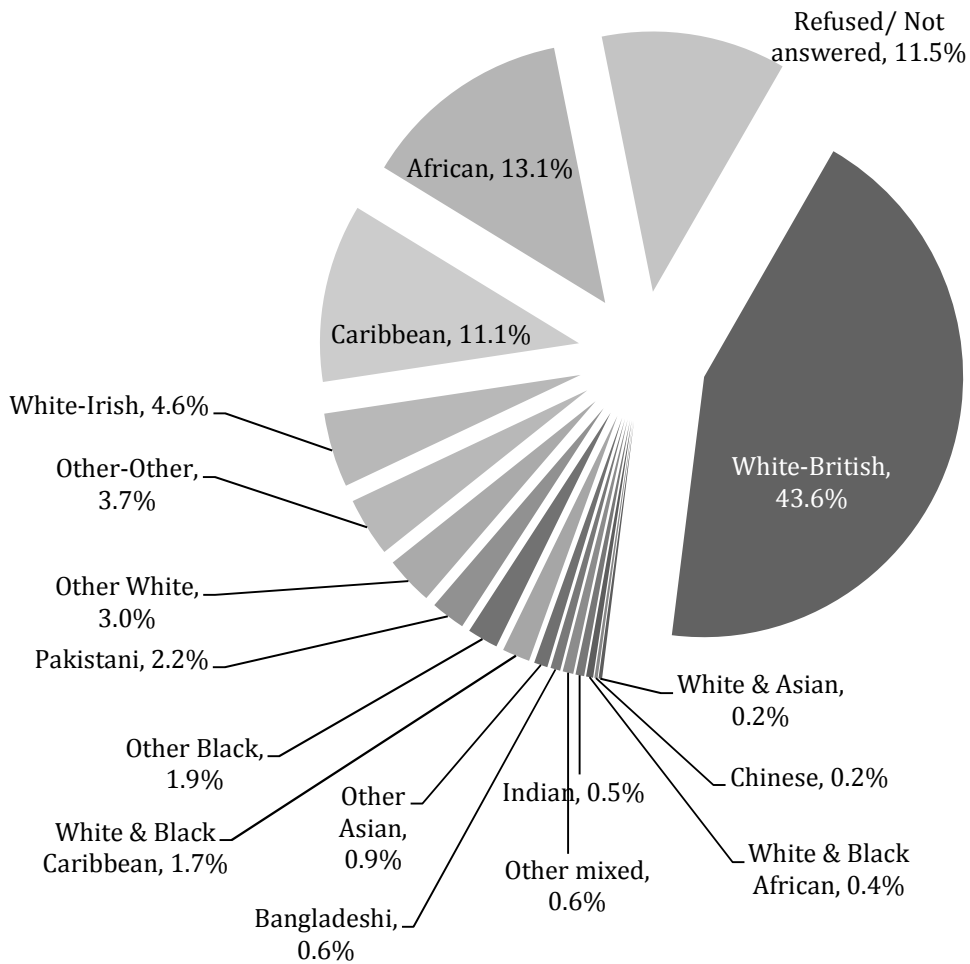


Two fifths of tenants (43%) said that there was a member of their household with a long-term illness, health problem or disability which limits their daily activities. 7% of tenants said that they have someone living in their household who uses a wheelchair.

## 2.4 Ethnic origin

Just under half of ISHA's tenants are White British households (44%). According to the TSA's definition, which includes White Irish and White Other tenants, a similar percentage (45%) of tenants are Black and Minority Ethnic (BME) households. The largest ethnic sub-groups of tenants are African (13%) and Caribbean (11%) tenants. 12% of tenants refused to answer the question – an unusually high proportion of respondents.

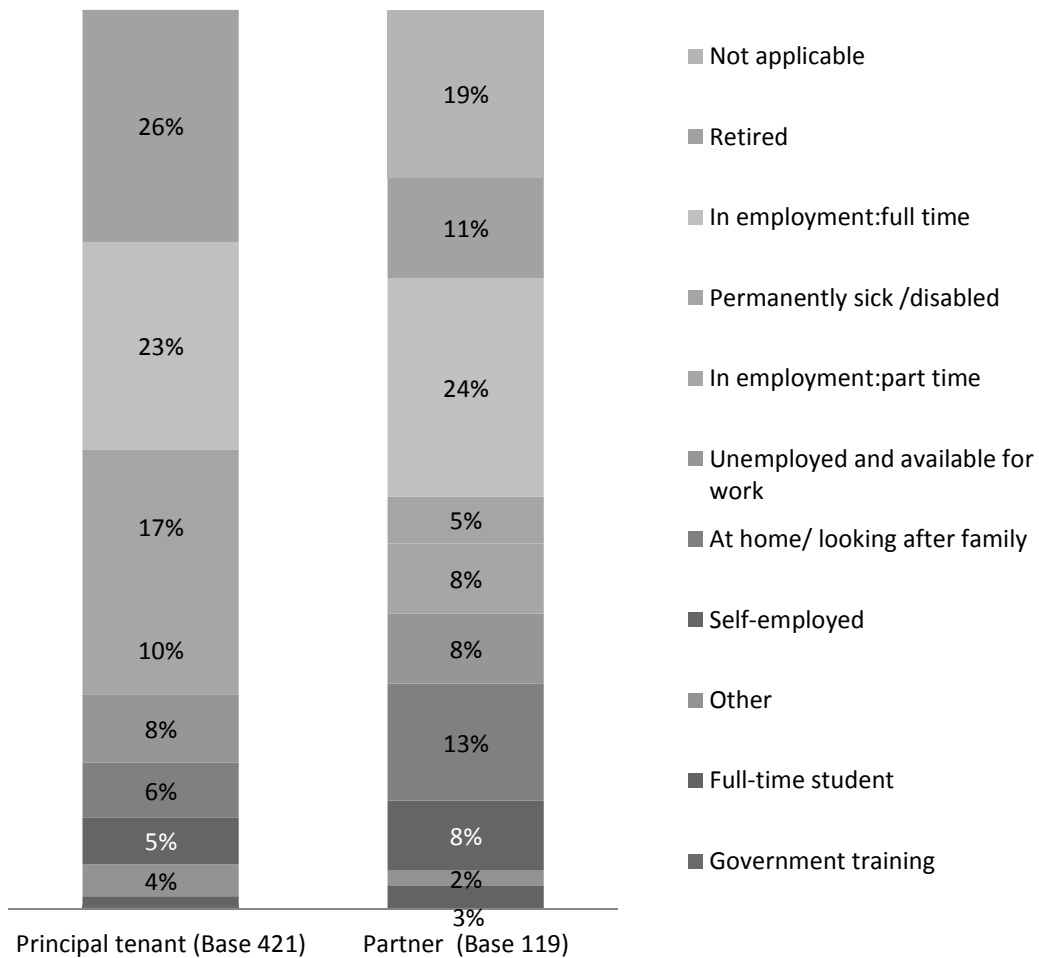
**Figure 2.4 Ethnic origin of principal tenant (Base 480)**



## 2.5 Economic status

In terms of economic status, just under two fifths (39%) of principal tenants are in employment (23% in full-time employment, 10% in part-time employment and 5% self-employed). A similar percentage of partners or spouses are working (40%). Unemployment is running at 8% for principal tenants and partners. Almost a quarter of principal tenants are outside employment (17% permanently sick or disabled and 6% at home looking after family). A quarter of principal tenants are retired (26%).

Figure 2.5 Work status of principal tenant



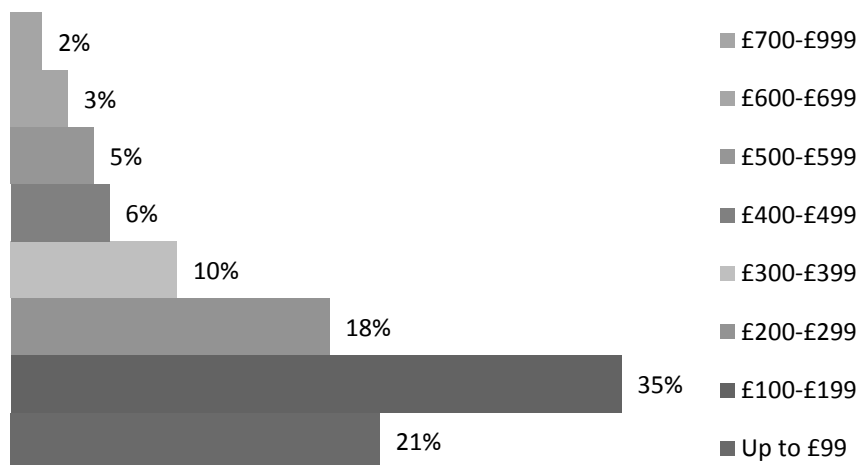
## 2.6 Income levels and sources of income

Just under two thirds of households receive housing benefit (64%). The table below (Figure 2.6) shows the sources of household income for tenants.

Figure 2.6 Sources of income	All tenants (Base 444)
Earnings from employment or self-employment	34%
Tax credits	10%
Child benefit	28%
Other state benefits	23%
Income support	25%
State pension	20%
Pension from a former employer	20%
Other sources e.g. rent	0%
Interest from savings, etc.	0%
Other kinds of regular allowance from outside the household	1%
No source of income	1%

Almost three quarters of ISHA's households are on incomes under £300 per week (74%). A quarter of households have higher incomes, and 10% earn or receive over £500 per week.

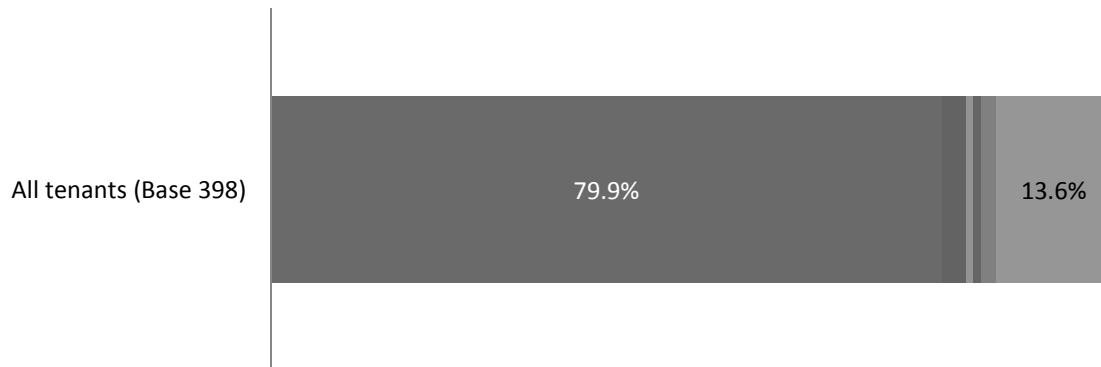
Figure 2.7 Household net income (Base 346)



## 2.7 Sexual orientation

The majority of tenants classed their sexual orientation as heterosexual (80%), although some preferred not to say (14%). 6% of tenants classed their sexual orientation as non-heterosexual.

Figure 2.8 Sexual orientation



	All tenants (Base 398)
■ Heterosexual	79.9%
■ Gay man	2.9%
■ Gay woman	0.8%
■ Bisexual	1.0%
■ Other	1.8%
■ Prefer not to say	13.6%

## 2.8 Religion

Over half of ISHA's tenants (58%) are Christian and 11% of tenants are Muslim. A small percentage of households are of some other religion (6%), while some tenants preferred not to say (7%). Almost one in five said they had no religion (19%).

Figure 2.9 Household religion

