



Who is...
responsible
for your
repair?



ISHA's repair responsibilities

It is the association's responsibility for the following repairs:

- To keep in good repair the structure and exterior of the premises including:-
- Drains, gutters and external pipes.
- The roof.
- All outside walls, outside doors, window sills, window catches, sash cords and window frames, including external painting.
- Internal walls, floors and ceilings.
- Chimneys, chimney stacks and flues.
- Pathways, steps and any other means of access.
- Internal plasterwork, boundary walls and fences that is next to any main path to your door.
- Basins, sinks, baths, toilets, flushing systems and waste pipes provided by ISHA.
- Electric wiring, sockets and switches, gas pipes, and water pipes.
- Water heaters, fire places, fitted fires, and central heating installations and electrical appliances provided by ISHA.

Please report to ISHA any repair or defect to your property for which we are responsible.

Your repair responsibilities

It is your responsibility to carry out the following repairs:

- Unblock waste pipes from sinks, baths or toilets.
- Repair and maintain any fixture, fitting or appliance you have put in including wastes, supply pipework and vents for washing machines, dishwashers and tumble dryers.

- Take action to prevent pipes from freezing or bursting.
- Keep your home clean and properly decorated.
- Replace lost or stolen keys, and the changing of all locks if you are locked out.
- Fitting extra locks, doorbells, letterboxes, spy holes, door knockers and replacing light bulbs.
- Repairing or replacing inside doors and door frames, skirting boards, curtain rails, shelves and bath panels.
- Repairing and replacing kitchen and bathroom cupboards (unless caused by fair wear and tear).
- Replacing handles, locks, catches and glass on internal doors, windows and cupboards.
- Repairing privacy panels and fences between neighbouring gardens and any paths which are not main paths to your door.
- Fit washers on dripping taps, replacing toilet seats and toilet roll holders.
- Trying to clear blockages in wastepipes or toilets.
- Repairing wall plaster or plasterboard walls unless caused by fair wear and tear.
- Replacing plugs or chains to baths, basins and sinks.
- Putting up tv aerials or satellite dishes **(you need our permission before doing this)**.
- Replacing batteries in battery operated smoke detectors.
- Replacing ceramic tiles on walls or fire surrounds.
- Replacing floor coverings such as tiles, carpets or laminate. (You must contact ISHA before replacing any floor tiles provided by us).



Translations

Ceci concerne les réparations effectuées par ISHA

Kani wuxuu ku saabsan yahay hagaajinta/dayactirada ISHA

Así son las reparaciones de ISHA

Niniejsza ulotka dotyczy napraw Towarzystwa Budownictwa Społecznego Islington i Shoreditch (ISHA)

ISHA tamirleriyle ilgili bilgi vermektedir

Đây là về dịch vụ sửa chữa của ISHA

ISHA تتعلق هذه بتصلیحات

এটি আইএসএইচএ (ISHA)-এর মেরামতিগুলি সম্পর্কে

આ ISHAની મરામતો વિશે છે

Kjo bën fjalë për riparimet e ISHA-s

यह ISHA की मरम्मतों के बारे में है

یہ ISHA کی مرمتوں کے بارے میں ہے

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