

USEFUL CONTACT DETAILS

To contact ISHA for all queries call our service delivery team on 020 7704 7300 or at isha@isha.co.uk

ISHA Website: www.isha.co.uk

Resident Involvement Manager -

Teslim Fagbayi- 020 7704 7341
teslimf@isha.co.uk

Safer Neighborhood Team:

Hoxton Team 12
Orsman Road,
London N1 5QJ

Tel: 020 7161 9234

Mob: 07879 433797

Email: Hoxton.snt@met.police.uk

To report anti social behavior out of hours call 0800 075 6699

To report domestic violence call the Police on: 999

Women's Aid

0808 2000 247

Victim Support Hackney

020 7700 6014

Victim Support National Helpline: 0845 30 30 900

Broken Rainbow offers support to lesbian/gay/ bisexual/ trans-gender people suffering domestic violence call 0300 999 5428

London Borough of Hackney main switchboard:

020 8356 5000

TRANSLATION

This leaflet provides information about your area and local facilities

Welcome to Britannia Walk



We are delighted to welcome you and your family to Britannia Walk. We hope you will find this leaflet informative and useful. It contains information about your local area. Our aim is for you and your family to enjoy living in your new home.

MOVING IN

Moving home can be stressful and in the hectic run-up to the big day it is all too easy to forget something important. For example, have you:



- ◆ Arranged meter readings and disconnections at your existing home (if applicable)
- ◆ Registered your details as the new occupant of the address with utility companies
- ◆ Informed friends and family, your bank, your children's school, etc. of your new address
- ◆ Returned the keys of your old home to the landlord and remembered to keep the keys of your new home safe at all times

RUBBISH DISPOSAL & COLLECTION

Your rubbish is collected weekly on Wednesday.

The Council also collect bulk rubbish by prior arrangement, their contact number is 020 8356 6688

Please make sure that the item is kept inside your property until the day of collection, failure to do so will encourage fly tipping (rubbish dumping).





CLEANING & GROUNDS MAINTENANCE

The communal areas are cleaned on Tuesday by Business and Office Cleaning

Services. The garden areas are maintained between the months of March to October.



ESTATE INSPECTIONS

ISHA carries out Monthly Estate Inspections of the internal and external communal areas.

Why not join your Tenancy Services Manager, Teslim Fagbayi and your Estate Officer, Gary Johnson on these inspections.



Please see your notice boards for dates and times of these inspections.

CAR PARKING



There are on-street car parking facilities at Britannia Walk. Please contact Islington Council on 020 7527 2000 for further information.

LOCAL TRANSPORT LINKS

A wide range of buses are available near Britannia Walk. For further information, please contact Transport for London on 020 7222 1234 or at tfl.gov.uk

LOCAL SCHOOLS

To find out about childcare, adult education and all your local schools in Hackney contact The Learning Trust:

Website: learningtrust.co.uk

Email: info@learningtrust.co.uk

Tel: 020 8820 7000

Fax: 020 8820 7001

The Learning Trust
Technology & Learning Centre
(TLC)

LOCAL TODDLER GROUPS

Sebright Children's Centre

Haggerston Park
Queensbridge Road
E2 8NP

Tel: 020 7749 1210

Netmums

www.netmums.com/

Net mums help parentsto access all of the local support and advice available to them in their local area.

LESBIAN/GAY/ TRANSGENDER GROUPS

**Broken Rainbow
(Office Telephone)**
08452 60 55 60

London Lesbian & Gay
Helpline: 020 7837 7324 (daily
10.00am– 11.00pm)

Stonewall Tel:
08000 50 20 20

DOCTORS' SURGERIES

Dr Coleman K & Partners

The City Road Medical Centre Unit
1-3 Ground Floor City House 190-
196 City Road London EC1V 2QH
020 7530 2750

Choudary & Nathans

14 Rushton Street London
N1 5DR
020 7739 3005

Hoxton Surgery

12 Rushton Street London
N1 5DR 020 7729 4704