

SID: 0000000000 | NAME: | TELEPHONE: Progress 8%

Hello, I am... and and I am calling on behalf of Islington & Shoreditch Housing Association. They really want to know what you think of your home and the services they provide and have asked us to carry out a survey on their behalf. The results of this survey will also be used to calculate the annual Tenant Satisfaction Measures that Islington & Shoreditch Housing Association will publish for both tenants and the government housing regulator. I am ringing today to ask whether you would be willing to spare around 7 minutes to take part?

I am calling from Prevision Research, and we are working together with ARP Research to run this survey on ISHA's behalf.

Everyone who takes part in the survey can enter a prize draw with shopping vouchers worth £300 for the winner, £200 for second place and £100 for third place.

I can assure you that this is a genuine market research survey which is conducted in accordance with the Market Research Society Code Of Conduct. No one will try to sell you anything during the interview or as a result of taking part and you will not at any stage be asked to provide any confidential information,

Are you willing to take part in this research?

IF NECESSARY:

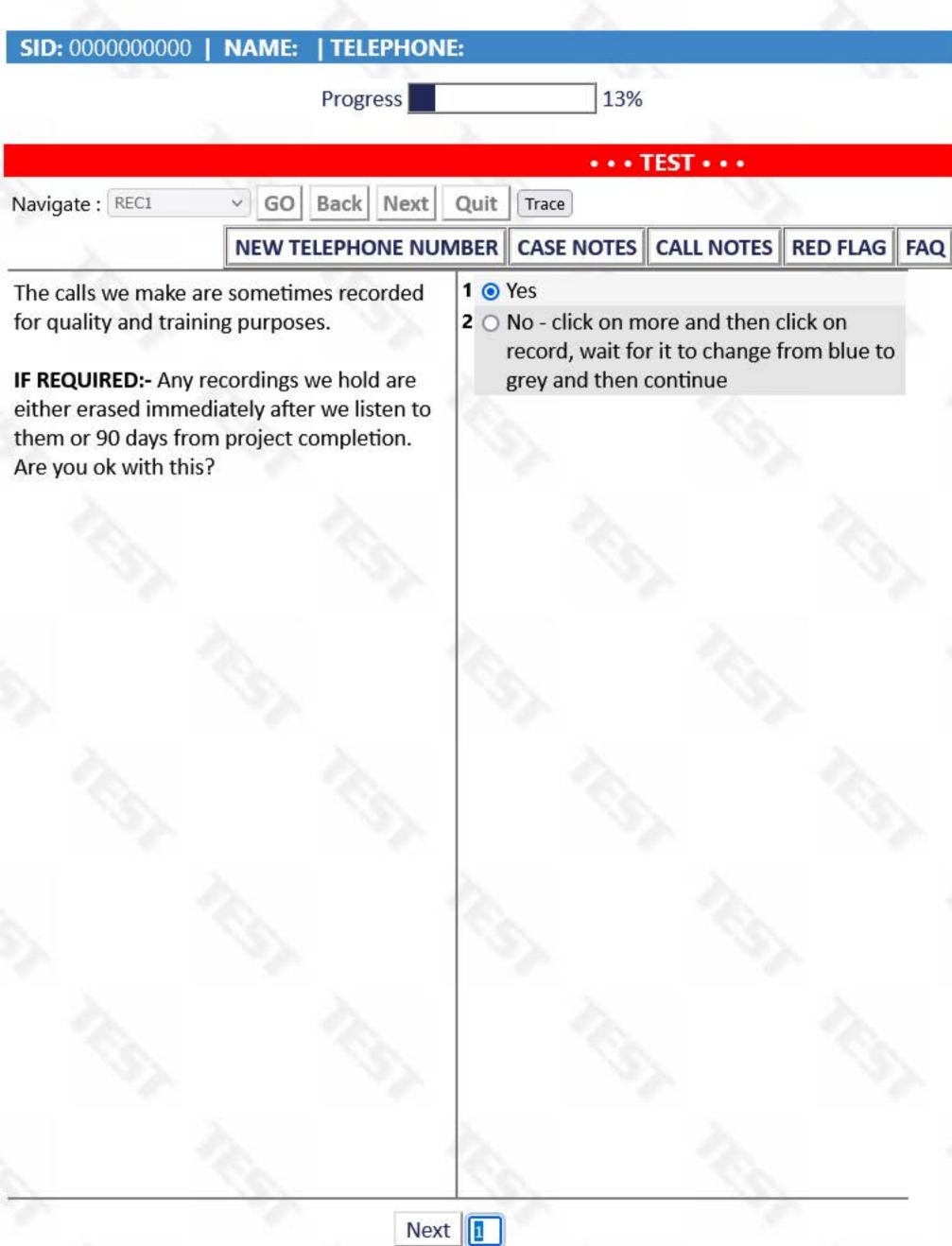
If you have any concerns about the validity of this research you can contact Islington & Shoreditch Housing Association on 0300 131 7300 or email isha@isha.co.uk or the Market Research Society on Freephone 0800 975 9596

If you have any concerns about the information we hold on you or want to check your rights under the GDPR, our privacy policy is available on our website: www.previsionresearch.co.uk/privacy

- 01

 Willing to continue
- 02 O Refused
- P9 O Refused Add to do not call list
- O3 O Not available -Schedule callback
- 04 O Not available No callback
- 05 O Non qualifier
- 06 O Duplicate record
- 07 O Number unobtainable
- 08 O Engaged
- 09 O Answer phone
- 10 O No reply
- 11 O Wrong number







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overall repairs service	atisfied are you with the e from Islington & Association over the last	 1 O Very satisfied 2 Fairly satisfied 3 O Neither satisfied 4 O Fairly dissatisfied 5 O Very dissatisfied 	ed nor dissatisf ed	ied	>
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How satisfied or dissatisfied are you that Islington & Shoreditch Housing Association listens to your views and acts upon them? 1	navigate .				CALL NOTES	RED FLAG	FAQ
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New Telephone Number Case Notes Call Notes Red Flag To what extent do you agree or disagree with the following Islington & Shoreditch Housing Association treats me fairly and with respect? Strongly disagree Strongly disagree Not applicable/ don't know		Progress	52%			
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How satisfied or dissa Islington & Shoredito makes a positive con- neighbourhood?	h Housing Association	 1 O Very satisfied 2 O Fairly satisfied 3 O Neither satisfied 4 O Fairly dissatisfied 5 O Very dissatisfied 6 O Not applicable 	ed ed	ied	>
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