



**COMMUNAL CLEANING & GROUNDS MAINTENANCE**  
**Specification Summary for Residents**

Name of Estate: Wenlock St

Address: 50 Wenlock St, N1 7QW

Relevant information

Bin collection day: \_\_\_\_\_

Bins to be rotated on; \_\_\_\_\_ EACH VISIT \_\_\_\_\_

Frequency of attendance by the cleaning contractor: \_Tuesday

Days for attendance by the Neighbourhood Services Officer: \_\_\_\_ Monday

**Part A Core Service**

Description of core tasks and works required	Frequency
<b>Graffiti and chewing gum removal</b> <i>Racist, sexist, homophobic or offensive graffiti to be removed within 24 hours of being noticed. Other graffiti to be removed within 10 working days</i>	To be checked at each visit
<b>Security of tank and meter rooms</b> <i>Ensure the doors to these rooms are securely closed and not been vandalised. Any vandalism to be reported to ISHA's repairs team. Ensure the intake room is tidy and free of residents' belongings and clutter.</i>	Each Visit
<b>Cleanliness of windows</b> <i>Clean all glass and cills to communal windows and doors, inside and outside</i>	4 Times a year
<b>Cleanliness of ledges &amp; window cills</b> <i>Damp wiping of communal doors &amp; furniture, ironmongery, light switches, balustrades, hand rails, entry control panels, bin shoot doors, skirting, ledges and remove any marks on the lower walls</i>	Each visit
<b>Cleanliness of light fittings &amp; working condition</b> <i>Clean light fittings, covers, and shades including removing bugs from inside when defective bulbs are being changed</i>	As required
<b>Sweeping &amp; washing of communal stairs &amp; landings. Washing down of tiles and painted walls</b> <i>Sweeping and litter picking all internal surfaces and ensure they are 100% debris free. Mopping washing and disinfecting communal halls, lobbies, landings and stairs. Remove all cobwebs and hanging dust at high and low level within each block, landings, corridors, stairwells.</i>	Each visit
<b>Entrance halls and lobbies</b> <i>Mopping washing and disinfecting communal halls, lobbies, landings and stairs. Cleaning debris from</i>	Each visit

<i>communal mats.</i>	
<b>Handrails, ledges and banister rails</b> <i>Damp wiping of ironmongery, light switches, balustrades, hand rails, entry control panels, bin shoot doors, skirting, ledges and remove any marks on the lower walls</i>	Once a week (to be done at same time as mopping)
<b>Lifts – (Floors)</b> <i>Lift floor to be swept and mopped, lift grooves to be cleaned of all debris, use vacuum cleaner for this task</i>	Each Visit
<b>Lifts (Doors, panels and frames)</b> <i>Lift doors, panels, frames and mirror to be polished and left free of any smear marks</i>	Each Visit
<b>Cleanliness of walls in communal areas</b> <i>Damp wiping of skirting, ledges and remove any marks on the lower walls</i>	Once a week
<b>Bin chambers, Rubbish Chutes &amp; Communal Bins</b> <i>Check bins for rotation at each visit and move as required. Leave bin areas clean, jet wash as required. Clean Communal bins twice yearly. Check chutes and hoppers and remove any blockages.</i>	Each visit
<b>Security and tidiness of intake rooms and dry stores</b> <i>Ensure the doors to these rooms are securely closed and not been vandalised. Any vandalism to be reported to ISHA's repairs team. Ensure the intake room is tidy and free of residents' belongings and clutter.</i>	Each Visit
<b>Part B As and When Required</b>	
<b>Remove Bulk Refuse and Fly Tipping</b> <i>To remove any bulk refuse as and when required, upon instruction from the client. To report fly tipping to ISHA immediately, tidy the area so it's ready for collection</i>	As and when required
<b>Communal Repair Reporting</b> <i>To report to ISHA and communal repairs, particularly involving Health &amp; Safety issues</i>	Each Visit
<b>Deep Cleaning</b> <i>To undertake additional deep cleans of all internal communal floors and jet wash external hard surfaces twice per year</i>	Twice per year
<b>Out of Hours Cleaning</b> <i>(Attendance 24 hours a day, 7 days a week, 365 days a year)</i> To attend within 4 hours (max) any site in the contract area to clean up any blood, excrement, hazardous waste etc.	As and When Required