



## **COMMUNAL CLEANING (INTERNAL & EXTERNAL) SCHEDULE**

Name of Estate: Thomas Cromwell Court

Address: 50 King Henry's Walk, N1 4NP

Relevant information

Bin collection day: \_\_\_Wednesday\_\_\_\_\_

Bins to be rotated on; \_\_\_EACH VISIT\_\_\_\_\_

Frequency of attendance by the cleaner: \_ Wednesday

Days for attendance by the Neighbourhood Services Officer: Tuesday

### **Part A Core Tasks**

<b>Description of core tasks and works required</b>	<b>Frequency</b>
<b>Litter removal from communal areas, grassed areas &amp; shrubs</b> <i>To litter pick and sweep this area and ensure they are 100% debris free and remove all debris from site</i>	Each visit
<b>Graffiti and chewing gum removal</b> <i>Racist, sexist, homophobic or offensive graffiti to be removed within 24 hours of being noticed.</i> <i>Other graffiti to be removed within 10 working days</i>	To be checked at each visit
<b>Security of tank and meter rooms</b> <i>Ensure the doors to these rooms are securely closed and not been vandalised. Any vandalism to be reported to ISHA's repairs team. Ensure the intake room is tidy and free of residents' belongings and clutter.</i>	Each Visit
<b>Bin chambers, Rubbish Chutes &amp; Communal Bins</b> <i>Check bins for rotation at each visit and move as required. Leave bin areas clean, jet wash as required. Clean Communal bins twice yearly. Check chutes and hoppers and remove any blockages.</i>	Each visit
<b>Cleanliness of windows</b> <i>Clean all glass and cills to communal windows and doors, inside and outside</i>	4 Times a year
<b>Cleanliness of ledges &amp; window cills</b> <i>Damp wiping of communal doors &amp; furniture, ironmongery, light switches, balustrades, hand rails, entry control panels, bin shoot doors, skirting, ledges and remove any marks on the lower walls</i>	Each visit
<b>Cleanliness of light fittings &amp; working condition</b> <i>Clean light fittings, covers, and shades including removing bugs from inside when defective bulbs are being changed</i>	As required
<b>Sweeping &amp; washing of communal stairs &amp; landings. Washing down of tiles and painted walls</b> <i>Sweeping and litter picking all internal surfaces and ensure they are 100% debris free. Mopping washing and</i>	Each visit

<i>disinfecting communal halls, lobbies, landings and stairs. Remove all cobwebs and hanging dust at high and low level within each block, landings, corridors, stairwells.</i>	
<b>Entrance halls and lobbies</b> <i>Mopping washing and disinfecting communal halls, lobbies, landings and stairs. Cleaning debris from communal mats.</i>	Each visit
<b>Handrails, ledges and banister rails</b> <i>Damp wiping of ironmongery, light switches, balustrades, hand rails, entry control panels, bin shoot doors, skirting, ledges and remove any marks on the lower walls</i>	Once a week (to be done at same time as mopping)
<b>Cleanliness of walls in communal areas</b> <i>Damp wiping of skirting, ledges and remove any marks on the lower walls</i>	Once a week
<b>Security and tidiness of intake rooms and dry stores</b> <i>Ensure the doors to these rooms are securely closed and not been vandalised. Any vandalism to be reported to ISHA's repairs team. Ensure the intake room is tidy and free of residents' belongings and clutter.</i>	Each Visit
<b>Grounds Maintenance – weed clearance</b> <i>To be weeded and treated with weed sprayer in accordance with horticultural best practice</i>	Twice a month or as directed by ISHA

## Part B As and When Required

<b>Remove Bulk Refuse and Fly Tipping</b> <i>To remove any bulk refuse as and when required, upon instruction from the client. To report fly tipping to ISHA immediately, tidy the area so it's ready for collection</i>	As and when required
<b>Communal Tree Maintenance</b> <i>All works to trees must be subject to an instruction from the Client. And in accordance with Section 5 of M3NHF Schedule.</i>	As and when required or upon direction by ISHA
<b>Communal Repair Reporting</b>  To report to ISHA any communal repairs, particularly involving Health & Safety issues	Each Visit
<b>Deep Cleaning</b>  To undertake additional deep cleans of all internal communal floors and jet wash external hard surfaces twice yearly	Twice per year
<b>Out of Hours Cleaning</b>  (Attendance 24 hours a day, 7 days a week, 365 days a year)  To attend within 4 hours (max) any site in the contract area to clean up any blood, excrement, hazardous waste etc.	As and When Required