

COMMUNAL CLEANING (INTERNAL & EXTERNAL) SCHEDULE

Name of Estate: Coniston Way

Address: 51 Coniston Way – Flats A-D, N17 0EX

Relevant information

Bin collection day: Fortnightly -Thursdays

Bins to be rotated on; _____EACH VISIT______

Frequency of attendance by the cleaner: Once a month – last Mon/Tue of month

Days for attendance by the Neighbourhood Officer: ____ End of month

Part A Core Tasks

Description of core tasks and works required	Frequency
Paths, roadways & courtyards	Each Visit
Paths, courtyards, roadways and all other areas of hard	
landscaping to be weeded and treated with weed sprayer	
in accordance with horticultural best practice	
Litter removal from communal areas, grassed areas &	Each visit
shrubs	
To litter pick and sweep this area and ensure they are	
100% debris free and remove all debris from site	
Graffiti and chewing gum removal	To be checked
Racist, sexist, homophobic or offensive graffiti to be	at each visit
removed within 24 hours of being noticed.	
Other graffiti to be removed within 10 working days	
Security of tank and meter rooms	Each Visit
Ensure the doors to these rooms are securely closed	
and not been vandalised. Any vandalism to be reported	
to ISHA's repairs team. Ensure the intake room is tidy	
and free of residents' belongings and clutter.	
Cleanliness of windows	4 Times a year
Clean all glass and cills to communal windows and	
doors, inside and outside	
Cleanliness of ledges & window cills	Each visit
Damp wiping of communal doors & furniture,	
ironmongery, light switches, balustrades, hand rails,	
entry control panels, bin shoot doors, skirting, ledges and	
remove any marks on the lower walls	
Cleanliness of light fittings & working condition	As required
Clean light fittings, covers, and shades including	

removing bugs from inside when defective bulbs are	
being changed	
Sweeping & washing of communal stairs & landings. Washing down of tiles and painted walls	Each visit
Sweeping and litter picking all internal surfaces and	
ensure they are 100% debris free. Mopping washing and	
disinfecting communal halls, lobbies, landings and stairs.	
Remove all cobwebs and hanging dust at high and low	
level within each block, landings, corridors, stairwells.	
Entrance halls and lobbies	Each visit
Mopping washing and disinfecting communal halls,	
lobbies, landings and stairs. Cleaning debris from	
communal mats.	
Handrails, ledges and banister rails	Each visit
Damp wiping of ironmongery, light switches, balustrades,	
hand rails, entry control panels, bin shoot doors, skirting,	
ledges and remove any marks on the lower walls	
Cleanliness of walls in communal areas	Each visit
Damp wiping of skirting, ledges and remove any marks	
on the lower walls	
Bin chambers, Rubbish Chutes & Communal Bins	Each visit
Check bins for rotation at each visit and move as	
required. Leave bin areas clean, jet wash as required.	
Clean Communal bins twice yearly. Check chutes and	
hoppers and remove any blockages.	
Security and tidiness of intake rooms and dry stores	Each Visit
Ensure the doors to these rooms are securely closed	
and not been vandalised. Any vandalism to be reported	
to ISHA's repairs team. Ensure the intake room is tidy	
and free of residents' belongings and clutter.	

Part B As and When Required

Remove Bulk Refuse and Fly Tipping To remove any bulk refuse as and when required, upon instruction from the client. To report fly tipping to ISHA immediately, tidy the area so it's ready for collection	As and when required
Communal Tree Maintenance	As and when required or
To be determined	upon direction by ISHA
Communal Repair Reporting	Each Visit
To report to ISHA and communal repairs, particularly involving Health & Safety issues	
Out of Hours Cleaning	As and When
(Attendance between 5.00pm to 9.00 am, 7 days a week, 365 days a year)	Required
To attend within 4 hours (max) any site in the contract area to clean up any blood, excrement, hazardous waste etc.	