



Islington & Shoreditch  
Housing Association

# WHAT ARE DAMP MOULD & CONDENSATION?

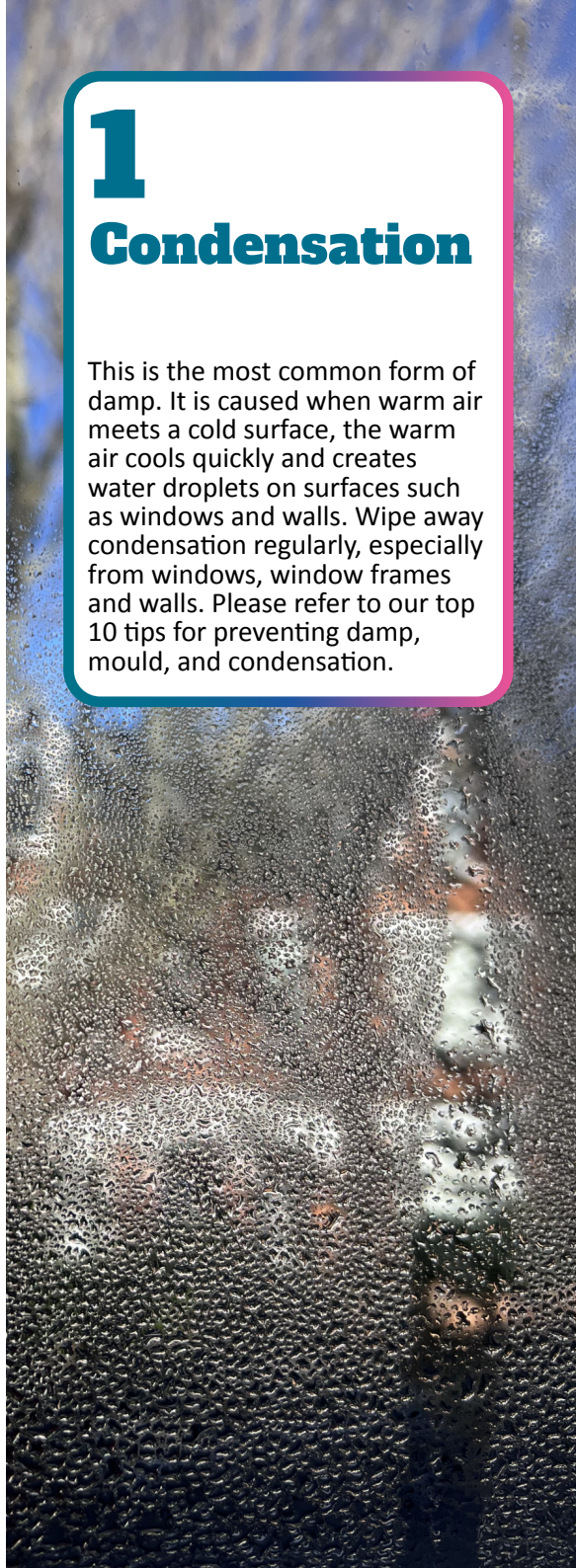
## There are three common types of damp



# 1

## Condensation

This is the most common form of damp. It is caused when warm air meets a cold surface, the warm air cools quickly and creates water droplets on surfaces such as windows and walls. Wipe away condensation regularly, especially from windows, window frames and walls. Please refer to our top 10 tips for preventing damp, mould, and condensation.



# 2

## Penetrating damp

This is caused by water that enters the home from outside, including the walls, roof, or ceiling. This is usually due to common household damage, such as a leaking roof, loose tiles, overflowing gutters, busted pipes, and the outside ground level being higher than the damp course. Signs of penetrating damp include brown stains appearing on the interior walls and large bubbles cracking the plaster.

# 3

## Rising damp

This form of damp enters the home from the ground. Signs of rising damp are rotting skirting boards and floors, peeling wallpaper, and stained plaster. It typically occurs in older buildings built before 1875.





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See it,  
**DAMP  
& MOULD**  
report it!

We take all reports of damp, mould, and condensation very seriously. If you spot any signs of damp and mould in your home, please report it to us immediately, even if the problem is only small. You can do this by contacting our customer service team on tel: 0300 131 7300; or email: [isha@isha.co.uk](mailto:isha@isha.co.uk).

For more information visit our website:  
[www.isha.co.uk](http://www.isha.co.uk)

## Contact our customer service team



0300 131 7300



[isha@isha.co.uk](mailto:isha@isha.co.uk)



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